TheCitadel Terms and Conditions

Welcome to TheCitadel!

These Terms and Conditions ("Terms") govern your use of TheCitadel's website, mobile applications, and all related services (collectively, the "Services"). By accessing or using the Services, you agree to be bound by these Terms. If you disagree with any part of these Terms, you may not access or use the Services.

1. Our Products and Services

The Citadel offers a wide variety of beverages for purchase, including coffee, tea, juice, soda, alcoholic drinks (where permitted by law), and more. We may also offer additional services, such as subscriptions, loyalty programs, and event catering.

2. User Accounts

You may be required to create an account to access certain features of the Services. You are responsible for maintaining the confidentiality of your account information, including your username and password. You are also responsible for all activities that occur under your account.

3. Orders and Payment

When you place an order through the Services, you agree to pay the total amount listed, including any applicable taxes and fees. We accept various payment methods, which may be subject to change. You are responsible for ensuring your payment method is valid and has sufficient funds.

4. Age Restrictions

Some of our beverages may contain alcohol or other age-restricted ingredients. You must be of legal drinking age in your jurisdiction to purchase these products. We may request age verification at any time.

5. User Content

You may be able to submit reviews, comments, or other content ("User Content") on the Services. You retain all ownership rights to your User Content, but you grant TheCitadel a non-exclusive license to use, reproduce, modify, publish, and distribute your User Content in connection with the Services. You are solely responsible for your User Content and represent that it does not violate any third-party rights.

6. Disclaimers

The Services are provided "as is" and without warranties of any kind, express or implied. The Citadel disclaims all warranties, including, but not limited to, warranties of merchantability, fitness for a particular purpose, and non-infringement. The Citadel does not guarantee the accuracy, completeness, or reliability of any information contained on the Services.

7. Limitation of Liability

The Citadel will not be liable for any damages arising out of or related to your use of the Services, including, but not limited to, direct, indirect, incidental, consequential, or punitive damages.

8. Copyright and Intellectual Property

The content on the Services, including text, graphics, logos, trademarks, and service marks, is owned by TheCitadel or its licensors. You may not use any of this content without TheCitadel's prior written consent.

9. Termination

The Citadel may terminate your access to the Services at any time, for any reason, with or without notice.

10. Governing Law

These Terms will be governed by and construed in accordance with the laws of the State of [Insert Your State], without regard to its conflict of laws provisions.

11. Entire Agreement

These Terms constitute the entire agreement between you and TheCitadel regarding your use of the Services.

12. Changes to the Terms

The Citadel may revise these Terms at any time by posting the revised Terms on the Services. You are responsible for checking the Terms periodically for updates. Your continued use of the Services following the posting of revised Terms means that you accept and agree to be bound by the revisions.

13. Contact Us

If you have any questions about these Terms, please contact us at support@thecitadel.info